



Accountants for Managing Agents

www.accountantsformanagingagents.co.uk



Welcome to Glazers - Accountants for Managing Agents

A key responsibility for landlords and managing agents of leasehold properties is to provide high quality, transparent service charge accounts, to demonstrate to residents and other interested parties the integrity with which service charge funds have been spent.

At Glazers, we specialise in looking after managing agents and their clients, and have years of experience in dealing with the preparation and certification of service charge accounts for many hundreds of blocks of flats in the London area and further afield.

Our efficient, proactive approach and in-depth knowledge of accounting for the residential leasehold sector means that we are ideally placed to identify opportunities to reduce costs and increase the financial efficiency of leasehold operations.

Our range of services covers:

- Preparation and certification of service charge accounts
- Accounts for trading and dormant freehold and management companies
- Annual returns and company register maintenance
- Appointment of directors and changes in members
- Trust tax returns
- Payroll services
- Corporate tax returns and compliance
- Consultancy on practical issues



About Glazers

Glazers is a six-partner firm of Chartered Accountants based in North-West London.

Our **Property Management Support Division**, which is operated through our specialist company Glazers Limited, is run by one of our partners, Jessie Kho, supported by an experienced team of staff.



Jessie Kho joined Glazers in 2003, having qualified as a Chartered Certified Accountant in 1988. Jessie gained a wide range of audit and accounting experience from running her own practice in Ealing, and also whilst working for UK accountants and one of the top four firms in Malaysia. As well as being one of the firm's Audit Partners, she also looks after many of our clients in the property management area.

jessie.kho@glazers.co.uk



10 Good Reasons to Use Glazers - Accountants for Managing Agents

1. We have a dedicated team to deal with the needs of property managing agents, landlords and residents of blocks of flats.
2. You will be looked after by a partner and staff who are experienced in this specialist area.
3. We will prepare your accounts and returns promptly, in accordance with an agreed timetable, provided you have supplied us with all the information we require in the agreed time frame.
4. We put client care before everything else, and we recognise that every block of flats is unique and that every client has individual requirements.
5. You will receive professionally prepared and certified service charge accounts, which are clear and transparent.
6. We will work on-site at the premises of managing agents, or at our own offices, whichever is more appropriate in each case, in order to provide the most efficient service.
7. We will respond to your emails and your telephone calls promptly and we will never keep you waiting unnecessarily.
8. We do not screen client calls – you will be put through to the person you are calling as quickly as possible if they are available.
9. We are aware of the need to keep property management costs to a minimum so we offer a cost-effective, value-for-money service.
10. We deal with hundreds of blocks of flats. So we know what we're doing!



Our Clients

Testimonials:

“We have worked with Glazers for nearly 15 years and have always been impressed with the swift efficient service.”

John Williams
Aston Rose Chartered Surveyors

“We have found Glazers to be a firm thoroughly competent in service charge accounting. They have proven their effectiveness by working with us and our clients to produce timely accounting reports in a cost-effective manner. They provide us with excellent customer service, particularly through their representative Jessie Kho. I would not hesitate to recommend them for those seeking the highest standards in service charge accounting on behalf of their clients.”

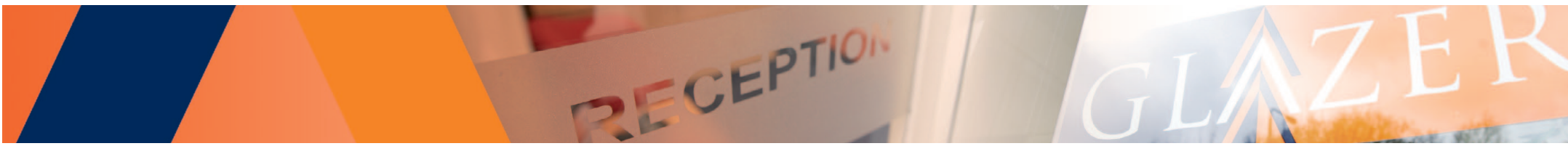
Tony Hymers
Head of Property Management, Burlington Estates

“Glazers have provided us with prompt and proactive service in connection with the certification of service charge accounts and associated accounting matters for many years, and we would certainly recommend their friendly and efficient team to others.”

Adam Goldwater
Partner, Michael Richards & Co

“Glazers have been providing us with their excellent, efficient and helpful service for more than 25 years.”

Joe Gareh
Esskay Management Services LLP

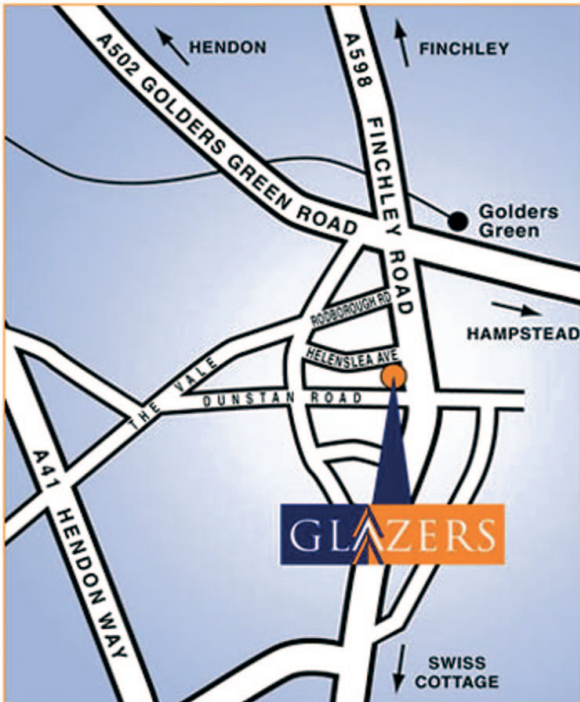


“Since becoming company secretary of two of the companies responsible for management services at Ferguson Wharf E14 in 2007, I have found Glazers to be a helpful and efficient company to deal with. Once given the required accounts information from the appointed managing agents, Glazers have quickly produced the necessary accounts for submission to Companies House and have always answered any queries or resolved issues in a way that can be understood by anyone with limited understanding of accounting.

“In 2013, the leaseholders of one block of flats at Ferguson Wharf exercised their right to purchase the freehold of the property. Glazers helped support the exercise with sound advice about the information required, possible tax issues and produced a set of first year accounts that clearly explained where the funds to make the purchase had come from and details of where the money had been sent. Having an accountant that can help explain these complicated issues simply and straightforwardly has made the job of those leading the freehold purchase a lot easier.”

John Callaghan
Company Secretary, Ferguson Wharf Residents Association Ltd

How to find us



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